**Project Design Phase**

**Proposed Solution Template**

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| Date | 19-07-2025 |
| Team ID | LTVIP2025TMID21208 |
| Project Name | Resolve Now |
| Maximum Marks | 2 Marks |

**Proposed Solution for Resolve Now**

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| **S. No.** | **Parameter** | **Description** |
| **1** | **Problem**  **Statement** (Problem to be solved) | An online complaint registration and management system is a software application or platform that allows individuals or organizations to submit and track complaints or issues they have encountered. |
| **2** | **Idea /**  **Solution**  **Description** | The Resolve Now platform is a full-stack web application (React frontend + Node.js backend) that enables clients to post jobs, freelancers to apply, and both parties to collaborate through real-time messaging and secure payments. Admin controls help manage disputes and community standards. |
| **3** | **Novelty /**  **Uniqueness** | * Online Reporting System   -The agent will receive the reports   * Admin dispute resolution system |
| **4** | **Social**  **Impact /**  **Customer**  **Satisfaction** | * Impact on crime rate. * Ease of living without fear. * Transparent ratings & reviews enhance platform trust * Reduces hiring friction and supports the gig economy. |
| **5** | **Business**  **Model**  **(Revenue Model)** | - Freemium access for users. |